



UniXcape Family

UniXcape is the communication software solution to enhance customer capability in communication. Based on open standard, UniXcape can be connected to legacy PBX as well as modern Softswitch to add more functionality and efficiency. UniXcape Family consist of 4 solutions :

UniXcape Voice, the future voice communication platform.

UniXcape Mobility, mobilize you workplace.

UniXcape Contact center, the modular and flexible contact center and

UniXcape conference, the visual conference.



www.facebook.com/TGSEnterpriseNetworks

www.linkedin.com/company/tgs-enterprise-networks

www.twitter.com/TGS_Networks



INDONESIA

TGS Enterprise Networks
Jl. Warung Jati Barat No.63
Jakarta Selatan 12740

Tel. +62 21 798 8600
Fax. +62 21 7901620
Email : support@tgs-indo.com

MALAYSIA

TGS Enterprise Networks Sdn Bhd
Sdn Bhd Suite 2-55 & 2-56, 2nd Floor, Block
4812, CBD Perdana 2, Jalan Perdana, Cyber
12, 63000 Cyberjaya Selangor

Tel. +60 3 8800 5555
Fax. +60 3 8800 5500
Email : tgsic@tgs-enterprise.com

SINGAPORE

TGS Enterprise Networks Pte Ltd
140, Paya Lebar Rd #08 - 21/22/23
AZ @ Paya Lebar Singapore 409015

Tel. +65 6749 1110
Fax. +65 6643 2959
Email : support.sg@tgs-enterprise.com

THAILAND

TGS Enterprise Networks Ltd
Charn Issara Tower II, 14th Floor
2922/221 New Petchburi Road,
Bangkapi Huaykwang, Bangkok, 10310

Tel. +66 2 715 9222
Fax. +66 2 715 9201
Email : service.th@tgs-enterprise.com

PHILIPPINES

TGS Enterprise Networks
Philippines ETSI Compound,
Mercedes Business Park, Mercedes
Avenue Cainta Rizal

Tel. +63 (2) 643 5555 Loc 288
Email : service@tgs-enterprise.com

REPRESENTATIVE OFFICE

BRUNEI

No 7, 2nd floor, Muhibbah Complex Kg Menglait BE3919 Brunei Darussalam
Tel. +673 242 1668 / +673 243 1668 Email : service@tgs-enterprise.com



The Future of Voice Communication Platform



UniXcape Voice is a native SIP-based Voice over IP system scalable up to 10,000 users per system and a virtually unlimited number of users when UniXcape Voice systems are networked. It runs on highly reliable, redundant and fault-tolerant hardware. It provides a complete and feature-rich set of business class features and can be deployed on premise, in a data center (as a private cloud), or as a multi-tenant hosted/public cloud solution.



UniXcape Voice is real-time, SIP-based, Voice over IP application that provides the enterprise level of redundancy, reliability and scalability. UniXcape Voice operates on commercial servers over QoS managed networks.



The UniXcape Voice system provides the following key features:

- SIP Server
- Enterprise telephony features
- User management and address translation functions
- Interface to monitor and control media transactions including pure telephony
- Interface for advanced services, such as presence services, billing services, collaboration services, etc.
- Gateway selection and hunting
- Routing and translation functions



Get it on
Google play

Download on the
App Store



UniXcape Enterprise Soft Phone

UniXcape Mobility Gateway has provide Enterprise soft Phone for IOS and Android platform. UniXcape Enterprise Softphone has design enterprise Feature each Enterprise Contact manager, Centralize configure deployment.



One Number Service

UniXcape Mobility Gateway has fully integrating with Siemens PBX and You can use one number extension for more than one device.



Bandwidth Saving Technology

UniXcape Mobility Gateway has automatic adjustable bandwidth real-time Between UniXcape Enterprise soft phone and mobility gateway server. You can confidence quality on you communication in 3G - Wi-Fi Network.



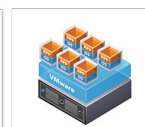
Intelligent Deployment

Intelligent deployment module help full administrator not any configure on UniXcape Enterprise Soft Phone. The User fill the username and password and UniXcape mobility already to use immediately.



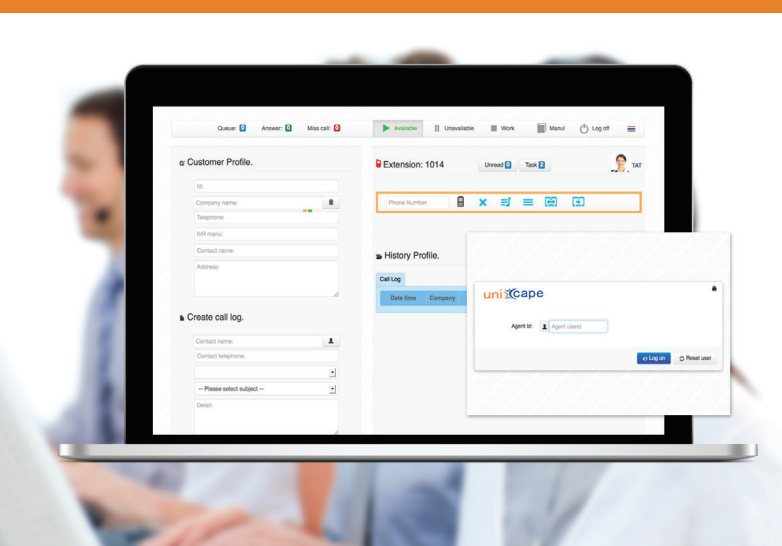
Free Call, Free Chat, Free Video Call

Free call back to Office when you connect Your smart phone to the Internet any time any place in around the world.



Virtualization Technology

UniXcape Mobility Gateway allows install to the Virtual Machine. You will used UniXcape Mobility Gateway Feature on Virtualization Technology



Web Base Application Special Design for End User

You can used the UniXcape Contact center So it easy. We're design graphic user interface Base on Metro UI Technology



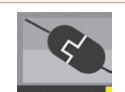
All-in-One Ready

This design allows it to be accumulate Standard module without breaking functionality or requiring massive recording efforts. Each ACD, Core Engine, IVR, Recording



Flexible for customize and Integration with Back office

UniXcape Contact Center has provided connector and API for Integrating with RDBMS, CRM, XML, JASON, Socket, HTTP, Web Service and Etc.



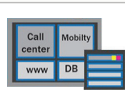
Module Plug-In on demand

Module provides specific functionality often commands that are related are grouped into one module. You will need to enable the modules that you desire, based on their function.



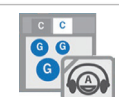
Fully Mobility Design

Free seating or Work from home has possible In UniXcape Contact Center via UniXcape Agent Internet Gate way.



Virtualization Technology

UniXcape- Contact Center allows install to the Virtual Machine. You will used The UniXcape Contact Center fully feature on Virtualization Technology.



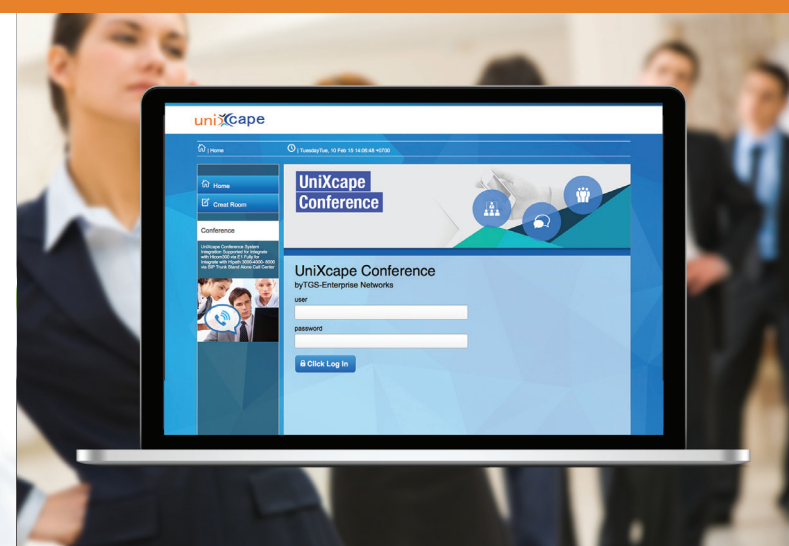
Multi Tenants Technology

Flexible for Design to Multi Company and Multi Agent group has supported Multi Company.



High Availability Enterprise Redundant

UniXcape- Contact Center has power full supported HA (High Availability) mode. HA clusters usually use heartbeat Private network connection which is used to monitor the health and status of each



Feature

- Voice Conference Groups license 1 up to 64 room .
- Web base interface to manage a member in the conference room.
- Support individual member control function.
- Support group control function (Kick all, mute all, un-mute All)
- Start Conferences over the telephone.
- Phone Book searching.
- Ad hoc Conferences / Outbound Call.
- Meet me Conference / Inbound Call.
- Scheduled Conferences.
- Security PIN number for accessing to the conference room.
- Voice conference recording.
- Support voice conference recording (Option) .
- Supported Skype Trunk Inbound Call.

System Integration

- Supported for Integrate with Hicom300 via E1
- Fully for Integrate with Hipath 3000-4000-8000 via SIP Trunk
- Stand Alone Voice Conference

